



Toughened Nonstick, Toughened Nonstick PRO, Signature Stainless Steel,
Classic Stainless Steel and Essential Non-stick Ceramic Claim Form

If within 90 days of your purchase you are not completely delighted, we will give you your money back.

Name:

Mailing Address:

City:

State:

ZIP:

Date of Purchase:

☐

I have enclosed a valid purchase receipt (required)

Reason for returning:

Make check payable to:

Telephone:

Email:

RETURN INSTRUCTIONS

All returns must be made directly to Le Creuset, regardless of original place of purchase. Returns may be made at any Le Creuset retail store. Returns may also be sent to: Le Creuset of America, 114 Bob Gifford Boulevard, Early Branch South Carolina 29916. Customer is responsible for all shipping charges.

Refunds will be made by check, sent to you within 30 days of receipt of eligible cookware. Original receipt and this form must be included for a full refund. By returning this form, you agree that you have read and agreed to the below terms & conditions.

Eligible Cookware returned at a Le Creuset retail or outlet store will be refunded in U.S. dollars by check and processed immediately at location upon return of the Eligible Cookware and Le Creuset's confirmation of the purchase price by valid receipt or proof of purchase. Eligible Cookware returned to Le Creuset at the address below will be refunded in U.S. dollars by check within 30 days after Le Creuset's receipt of the Eligible Cookware and valid receipt or proof of purchase, and fully-completed Money Back Claim Form as described above. An original receipt or proof of purchase must be included with the returned Eligible Cookware and the fully-completed Money Back Claim Form. Participants should retain a copy for their own records as the original cannot be returned.

TERMS & CONDITIONS

This Offer is made strictly in accordance with these Terms & Conditions. By completing and submitting the claim form participants confirm their acceptance of these Terms & Conditions.

- Subject to the other limitations below, this offer applies only to qualifying retail purchases of Le Creuset Toughened Nonstick, Toughened Nonstick PRO, Signature Stainless Steel, Classic Stainless Steel and Essential Non-stick Ceramic cookware ("Eligible Cookware") purchased for household use by U.S. resident consumers from Le Creuset of America, Inc. ("Le Creuset") or its authorized retailers beginning June 1, 2020 as part of the 90-day Money Back promotion (the "Money Back Promotion"). Le Creuset reserves the right to discontinue the Money Back Promotion at any time in its sole discretion.
- Eligible Cookware must be returned to Le Creuset within 90 days from the date of purchase to be eligible for a refund.
- This offer is valid for Eligible Cookware purchased directly from Le Creuset or its authorized retailers. It is not available for customers purchasing cookware for commercial use or for customers not purchasing the Eligible Cookware in retail sales for household use.
- Claims for Eligible Cookware may be made directly to Le Creuset at a Le Creuset retail or outlet store by returning the Eligible Cookware and providing a valid receipt or proof of purchase. Claims for Eligible Cookware may also be made directly to Le Creuset at the address below (postage prepaid and properly packaged) by returning the Eligible Cookware along with a valid receipt or proof of purchase and a fully-completed Money Back Claim Form found here. You will bear the costs of delivering these items.
- Eligible Cookware returned at a Le Creuset retail or outlet store will be refunded in U.S. dollars by check and processed immediately at location upon return of the Eligible Cookware and Le Creuset's confirmation of the purchase price by valid receipt or proof of purchase. Eligible Cookware returned to Le Creuset at the address below will be refunded in U.S. dollars by check within 30 days after Le Creuset's receipt of the Eligible Cookware and valid receipt or proof of purchase, and fully-completed Money Back Claim Form as described above. An original receipt or proof of purchase must be included with the returned Eligible Cookware and the fully-completed Money Back Claim Form. Participants should retain a copy for their own records as the original cannot be returned.
- Proof of posting will not be accepted as proof of delivery.
- The refund amount will be the retail price paid as shown on the valid receipt or proof of purchase. The refund amount does not include the cost of postage and packaging or delivery to return the Eligible Cookware, the valid receipt or proof of purchase, and fully-completed Money Back Claim Form.
- Only Le Creuset will issue the refund, not other retailers or places of purchase. Therefore, submissions and deliveries to other retailers or places of purchase will not be treated as a proper submission and will not be honored.
- This offer is open to residents of the United States of America only.
- The offer is not open to employees of Le Creuset, their agents, wholesalers, resellers, retail staff, participating stockists or anyone connected with the Money Back Promotion.
- Le Creuset reserves the right to disqualify any submission that is (and this offer does not apply to) incomplete or illegible fully-completed Money Back Claim Forms or submissions which have been lost, late, damaged, misdelivered, misdirected, delayed in the post or insufficiently stamped.
- Le Creuset's decision in respect of any and all aspects of the Money Back Promotion will be final and binding.
- Data protection. Details of our privacy policy can be found at <https://www.lecreuset.com/privacy>.
- The Money Back Promotion is subject to the laws of the United States of America.
- The offer does not affect your statutory rights. In addition, it does not expand or limit otherwise applicable warranties or disclaimers. Warranties and warranty disclaimers, as well as terms concerning care and use, with respect to the Eligible Cookware (and other products) are included in packages for valid and authorized Le Creuset products.
- The promoter of this offer is Le Creuset of America, 114 Bob Gifford Boulevard, Early Branch, SC 29916.